



**Glenda R. Weibel**  
Federal Docket Manager  
1600 7<sup>th</sup> Avenue  
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206-346-9428

***VIA E-MAIL and ECFS***

November 14, 2016

William Dever (william.dever@fcc.gov)  
Ben Childers (ben.childers@fcc.gov)  
Competition Policy Division  
Wireline Competition Bureau  
Federal Communications Commission  
445 12<sup>th</sup> Street, S.W.  
Washington, DC 20554

**Re: CenturyLink QC 3<sup>rd</sup> Quarter 2016 Special Access Metrics Report No. 1  
WC Docket No. 05-333 (via ECFS)**

Dear Mr. Dever, Mr. Childers,

Pursuant to the Federal Communications Commission's *Memorandum Opinion and Order (MO&O)* released March 9, 2007 in WC Docket No. 05-333, 22 FCC Rcd 5207, CenturyLink QC<sup>1</sup> files its Special Access Metrics Report for the Third Quarter of 2016. This Report No. 1 includes all of the metrics required in the *MO&O* with the exception of the New Installation Trouble Report Rate which, as ordered, will be filed as Report No. 2 up to fifteen days later. As set forth in the *MO&O*, the metrics are "[due] to the Commission by the 45<sup>th</sup> day after the end of the quarter with the exception of the New Installation Trouble Report Rate, which will be provided by the 60<sup>th</sup> day after the end of the quarter."<sup>2</sup>

If you have questions regarding this report, please contact me at 206-346-9428 or at Glenda.weibel@centurylink.com.

Sincerely,

/s/Glenda R. Weibel

Attachment

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<sup>1</sup> Qwest Corporation (or QC), the local exchange carrier, does business as CenturyLink QC. CenturyLink, Inc. owns CenturyLink QC and other affiliates.

<sup>2</sup> *MO&O*, 22 FCC Rcd at 5241 ¶ 65.

Qwest 272 Sunset Special Access Measurements  
SEPTEMBER 2016

State	Metric	Metric Name	Product	JULY 2016					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	79	98.73%			.	
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	639	97.34%	279	96.06%	-1.28	
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	57	98.25%	4	100.00%	-1.92	
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS0	2	50.00%			.	
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS1	407	95.82%	120	76.67%	-3.44	
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	2	100.00%	2	100.00%	.	
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	674	2.52%	86	1.16%	-0.81	
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	21591	3.12%	10800	3.13%	-1.04	
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2132	0.66%	1376	0.65%	-0.99	
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	17	5:35	1	21:59	-7.83	
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	673	3:58	338	5:21	-2.86	
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	14	4:04	9	3:21	-0.81	
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	65	96.92%	3	100.00%	-1.83	
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	565	95.93%	309	91.26%	-2.05	
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	76	97.37%	59	98.31%	-1.15	
CO	PIAM	Percent Installation Appointments Met	Special Access - DS0					.	
CO	PIAM	Percent Installation Appointments Met	Special Access - DS1	314	94.27%	167	88.02%	-1.9	
CO	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	17	64.71%	6	100.00%	-0.29	
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	767	0.91%	106	0.00%	-0.85	
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	22843	1.34%	11152	1.46%	-1.53	
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2375	0.38%	1479	0.68%	-1.78	
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	7	3:13			.	
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	307	3:50	163	6:16	-2.69	
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	9	2:40	10	4:07	-1.51	
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	26	100.00%			.	
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	235	96.60%	90	96.67%	-1.18	
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	36	83.33%	3	66.67%	-1.44	
IA	PIAM	Percent Installation Appointments Met	Special Access - DS0					.	
IA	PIAM	Percent Installation Appointments Met	Special Access - DS1	136	93.38%	39	66.67%	-3.7	

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements  
SEPTEMBER 2016

State	Metric	Metric Name	Product	JULY 2016					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
IA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	8	25.00%	2	50.00%	-1.05	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	614	0.81%	45	4.44%	-2.39	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	12091	1.41%	5881	1.97%	-2.7	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1196	0.42%	935	0.32%	-0.78	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	5	7:53	2	8:41	-1.09	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	171	5:32	116	4:16	-0.15	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	5	1:43	3	1:15	-0.65	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	19	94.74%				.
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	119	93.28%	53	96.23%	-0.77	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	6	83.33%	3	33.33%	-1.91	
ID	PIAM	Percent Installation Appointments Met	Special Access - DS1	62	90.32%	31	70.97%	-2.45	
ID	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	100.00%				.
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	161	1.86%	5	0.00%	-1.82	
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4420	1.27%	2911	0.93%	-0.18	
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	492	0.20%	349	0.57%	-1.54	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3	8:58				.
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	56	3:37	27	4:44	-1.46	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	1:08	2	3:10	-1.63	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	44	97.73%				.
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	460	93.91%	149	91.95%	-1.31	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	42	95.24%	81	100.00%	-0.27	
MN	PIAM	Percent Installation Appointments Met	Special Access - DS0	4	100.00%				.
MN	PIAM	Percent Installation Appointments Met	Special Access - DS1	229	86.90%	60	81.67%	-1.52	
MN	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	2	100.00%	9	100.00%		.
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1415	0.85%	249	3.61%	-3.19	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	18371	1.12%	7263	1.47%	-2.43	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1992	0.55%	1216	0.25%	-0.23	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	12	4:21	9	3:23	-0.54	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	205	3:14	107	3:39	-1.58	

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Qwest 272 Sunset Special Access Measurements  
SEPTEMBER 2016

State	Metric	Metric Name	Product	JULY 2016					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	11	2:52	3	2:42	-1.09	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	7	100.00%	3	100.00%		.
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	79	93.67%	23	82.61%	-2	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	10	80.00%	2	50.00%	-1.54	
MT	PIAM	Percent Installation Appointments Met	Special Access - DS1	68	83.82%	10	90.00%	-1.03	
MT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	100.00%				.
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	253	0.79%	24	0.00%	-1.59	
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4307	2.04%	2227	1.26%	0.39	
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	458	0.22%	358	0.00%	-1.09	
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	2	60:44				.
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	88	6:33	28	5:29	-0.59	
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	0:16				.
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	5	100.00%	3	66.67%	-1.84	
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	77	93.51%	21	100.00%	-0.67	
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	9	77.78%	7	42.86%	-1.87	
ND	PIAM	Percent Installation Appointments Met	Special Access - DS0						
ND	PIAM	Percent Installation Appointments Met	Special Access - DS1	17	100.00%	5	80.00%	-2.15	
ND	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	100.00%	4	100.00%		.
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	280	0.71%	44	0.00%	-1.4	
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	3444	1.39%	1619	1.67%	-1.46	
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	313	0.32%	254	0.39%	-1.09	
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	2	3:14				.
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	48	5:10	27	20:10	-2.13	
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	1:58	1	9:27		.
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	9	100.00%	4	75.00%	-1.95	
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	143	95.80%	56	85.71%	-2.52	
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	12	100.00%	6	83.33%	-1.88	
NE	PIAM	Percent Installation Appointments Met	Special Access - DS0			2	100.00%		.
NE	PIAM	Percent Installation Appointments Met	Special Access - DS1	44	90.91%	33	72.73%	-2.28	

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Qwest 272 Sunset Special Access Measurements  
SEPTEMBER 2016

State	Metric	Metric Name	Product	JULY 2016				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
NE	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	0.00%			.
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	469	0.43%	101	1.98%	-2.03
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	6753	1.85%	2654	1.28%	0.17
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	595	0.00%	426	0.23%	-1.72
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	2	20:50	2	5:10	-0.38
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	125	5:27	34	5:48	-1.23
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above			1	0:28	.
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	32	93.75%			.
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	240	98.33%	79	94.94%	-1.84
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	16	75.00%			.
NM	PIAM	Percent Installation Appointments Met	Special Access - DS0					
NM	PIAM	Percent Installation Appointments Met	Special Access - DS1	88	89.77%	54	98.15%	-0.02
NM	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	7	85.71%	1	100.00%	-1.7
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	308	2.27%	20	5.00%	-1.47
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	6843	2.32%	3861	2.64%	-1.62
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	772	0.65%	641	0.62%	-0.97
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	7	8:26	1	3:20	-1.2
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	159	3:17	102	5:52	-2.42
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	5	1:45	4	1:46	-1
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	21	100.00%			.
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	223	92.83%	127	77.95%	-3.02
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	31	96.77%	6	83.33%	-1.81
OR	PIAM	Percent Installation Appointments Met	Special Access - DS0					
OR	PIAM	Percent Installation Appointments Met	Special Access - DS1	120	87.50%	120	86.67%	-1.12
OR	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	5	100.00%			.
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	702	1.00%	53	1.89%	-1.37
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	10947	0.76%	4547	0.99%	-1.88
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1201	0.42%	949	1.48%	-2.58
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	7	7:04	1	2:08	-0.66

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements  
SEPTEMBER 2016

				JULY 2016					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	83	3:52	45	5:54	-2.1	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	5	3:43	14	4:19	-1.32	
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	24	95.83%	1	100.00%	-2.06	
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	70	100.00%	19	94.74%	-2.17	
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	18	100.00%	1	100.00%	.	
SD	PIAM	Percent Installation Appointments Met	Special Access - DS0						
SD	PIAM	Percent Installation Appointments Met	Special Access - DS1	39	82.05%	11	63.64%	-1.79	
SD	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	2	50.00%			.	
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	191	1.57%	39	0.00%	-1.11	
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	3009	1.99%	1122	2.50%	-1.6	
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	286	0.35%	170	1.18%	-1.64	
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3	5:11			.	
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	60	5:57	28	6:32	-1.17	
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	2:46	2	0:30	-0.57	
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	32	96.88%			.	
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	218	97.25%	92	93.48%	-1.79	
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	35	97.14%	131	80.92%	-2.43	
UT	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%			.	
UT	PIAM	Percent Installation Appointments Met	Special Access - DS1	171	91.23%	40	85.00%	-1.59	
UT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	13	100.00%	9	100.00%	.	
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	291	0.00%	17	0.00%	.	
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	9518	1.26%	3593	1.22%	-0.9	
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1088	0.46%	645	0.16%	-0.37	
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0						
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	120	3:24	44	4:14	-1.89	
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	5	2:57	1	2:45	-0.96	
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	60	96.67%			.	
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	455	93.85%	158	94.94%	-0.9	
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	46	91.30%	7	57.14%	-2.51	

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements  
SEPTEMBER 2016

State	Metric	Metric Name	Product	JULY 2016					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
WA	PIAM	Percent Installation Appointments Met	Special Access - DS0						
WA	PIAM	Percent Installation Appointments Met	Special Access - DS1	310	90.00%	77	81.82%	-1.74	
WA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	9	88.89%	1	100.00%	-1.78	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	841	0.24%	220	0.91%	-1.88	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	18324	0.88%	7338	0.63%	0.26	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1851	0.27%	1172	0.43%	-1.44	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	2	9:41	2	4:13	-0.79	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	162	4:00	46	4:29	-1.36	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	5	16:08	5	1:09	0.02	
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	3	100.00%			.	
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	67	98.51%	42	92.86%	-1.93	
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	4	100.00%	1	100.00%	.	
WY	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%			.	
WY	PIAM	Percent Installation Appointments Met	Special Access - DS1	24	75.00%	10	90.00%	-0.71	
WY	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	2	50.00%			.	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	152	0.66%	28	0.00%	-1.62	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2748	1.38%	1674	1.14%	-0.57	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	259	0.39%	167	0.00%	-1.17	
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	0:45			.	
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	38	2:07	19	3:50	-1.99	
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	4:29			.	

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements  
SEPTEMBER 2016

State	Metric	Metric Name	Product	AUGUST 2016					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	35	97.14%	1	100.00%	-2.16	
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	958	98.23%	302	94.04%	-2.04	
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	59	98.31%	8	75.00%	-2.82	
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%				.
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS1	381	93.70%	142	83.10%	-2.38	
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	9	88.89%	1	100.00%	-1.78	
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	670	2.39%	86	1.16%	-0.85	
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	21189	4.14%	10729	3.25%	1.38	
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2099	0.71%	1382	0.00%	0.91	
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	16	8:06	1	10:45	-1.86	
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	878	4:10	349	5:52	-3.23	
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	15	3:41				.
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	68	100.00%	2	100.00%		.
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	998	97.49%	330	93.33%	-1.96	
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	106	100.00%	37	94.59%	-2.47	
CO	PIAM	Percent Installation Appointments Met	Special Access - DS0			3	100.00%		.
CO	PIAM	Percent Installation Appointments Met	Special Access - DS1	309	93.20%	121	89.26%	-1.51	
CO	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	21	95.24%	1	0.00%	-2.97	
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	759	1.32%	105	3.81%	-2.15	
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	22532	1.27%	10985	1.31%	-1.19	
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2361	0.72%	1465	1.57%	-2.53	
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	10	4:30	4	15:19	-1.92	
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	286	2:49	144	5:10	-2.48	
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	17	3:43	23	2:48	-0.5	
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	66	98.48%	3	100.00%	-2.04	
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	426	98.83%	130	100.00%	-0.76	
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	40	90.00%	3	100.00%	-1.39	
IA	PIAM	Percent Installation Appointments Met	Special Access - DS0	2	100.00%				.
IA	PIAM	Percent Installation Appointments Met	Special Access - DS1	130	90.77%	38	73.68%	-2.67	

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Qwest 272 Sunset Special Access Measurements  
SEPTEMBER 2016

State	Metric	Metric Name	Product	AUGUST 2016					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
IA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	8	75.00%	1	100.00%	-1.46	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	611	1.96%	45	2.22%	-1.07	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	11970	1.72%	5832	1.75%	-1.08	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1194	0.17%	936	0.32%	-1.44	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	12	4:09	1	6:53	-3.7	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	206	4:02	102	4:38	-1.31	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	2	1:15	3	3:00	-1.5	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	2	100.00%	4	100.00%		.
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	150	94.00%	94	100.00%	0.38	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	21	100.00%				.
ID	PIAM	Percent Installation Appointments Met	Special Access - DS1	47	93.62%	31	70.97%	-2.65	
ID	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	100.00%	1	100.00%		.
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	159	0.63%	5	0.00%	-2.14	
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4364	1.15%	2903	1.31%	-1.38	
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	492	0.20%	349	1.15%	-2.07	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	13:10				.
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	50	3:01	38	4:03	-1.81	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	1:40	4	3:52	-1.84	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	42	97.62%	7	100.00%	-1.65	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	768	94.79%	170	88.24%	-1.85	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	89	98.88%	57	98.25%	-1.19	
MN	PIAM	Percent Installation Appointments Met	Special Access - DS0	3	100.00%	2	100.00%		.
MN	PIAM	Percent Installation Appointments Met	Special Access - DS1	212	86.79%	96	87.50%	-1.01	
MN	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	5	100.00%	2	50.00%	-2.04	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1397	1.57%	245	3.27%	-2.11	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	18193	1.37%	7220	1.62%	-1.92	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1968	0.51%	1203	0.17%	-0.08	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	22	4:39	8	2:47	-0.36	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	249	4:05	117	3:34	-0.2	

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Qwest 272 Sunset Special Access Measurements  
SEPTEMBER 2016

State	Metric	Metric Name	Product	AUGUST 2016					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	10	2:29	2	3:13	-1.73	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	30	100.00%				.
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	104	87.50%	74	97.30%	0.3	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	11	100.00%	2	100.00%		.
MT	PIAM	Percent Installation Appointments Met	Special Access - DS1	20	85.00%	15	53.33%	-2.25	
MT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above						
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	249	0.40%	23	4.35%	-2.29	
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4260	1.57%	2172	1.34%	-0.55	
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	454	0.22%	342	0.00%	-1.11	
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	3:03	1	0:30		.
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	67	4:43	29	5:09	-1.26	
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	6:50				.
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	7	85.71%	7	100.00%	-1	
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	112	93.75%	48	95.83%	-0.94	
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	3	100.00%	10	60.00%	-1.8	
ND	PIAM	Percent Installation Appointments Met	Special Access - DS0	2	100.00%				.
ND	PIAM	Percent Installation Appointments Met	Special Access - DS1	18	83.33%	7	100.00%	-0.77	
ND	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above			1	100.00%		.
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	277	1.08%	48	0.00%	-1.18	
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	3429	1.14%	1614	1.49%	-1.63	
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	312	0.00%	250	0.80%	-1.96	
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3	3:26				.
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	39	4:03	24	8:35	-2.59	
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above			2	1:49		.
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	11	81.82%	5	100.00%	-0.94	
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	271	98.52%	65	96.92%	-1.44	
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	10	70.00%	7	85.71%	-0.91	
NE	PIAM	Percent Installation Appointments Met	Special Access - DS0						
NE	PIAM	Percent Installation Appointments Met	Special Access - DS1	51	68.63%	28	71.43%	-1	

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Qwest 272 Sunset Special Access Measurements  
SEPTEMBER 2016

State	Metric	Metric Name	Product	AUGUST 2016					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
NE	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	3	100.00%	3	66.67%	-1.67	
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	464	0.86%	99	1.01%	-1.09	
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	6614	2.15%	2641	0.95%	1.38	
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	595	0.17%	427	0.23%	-1.14	
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	4	5:08	1	6:34	-1.39	
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	142	3:56	25	6:23	-2.22	
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	0:53	1	1:42	.	
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	11	100.00%			.	
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	450	97.78%	112	98.21%	-1.06	
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	30	86.67%	5	100.00%	-1.04	
NM	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%			.	
NM	PIAM	Percent Installation Appointments Met	Special Access - DS1	104	98.08%	35	94.29%	-1.71	
NM	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	7	85.71%			.	
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	299	2.68%	20	0.00%	-1.14	
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	6758	3.74%	3816	2.86%	0.47	
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	772	0.00%	641	0.78%	-2.49	
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	8	5:32			.	
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	253	3:58	109	4:51	-1.95	
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above			5	2:25	.	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	17	88.24%	2	100.00%	-1.5	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	400	94.25%	164	93.90%	-1.06	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	35	94.29%	9	66.67%	-2.42	
OR	PIAM	Percent Installation Appointments Met	Special Access - DS0	3	66.67%			.	
OR	PIAM	Percent Installation Appointments Met	Special Access - DS1	119	89.08%	160	95.00%	-0.02	
OR	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	2	100.00%	1	100.00%	.	
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	694	0.58%	53	0.00%	-1.4	
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	10860	0.76%	4573	0.77%	-1.04	
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1192	0.59%	949	0.00%	0.44	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	4	10:23			.	

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Qwest 272 Sunset Special Access Measurements  
SEPTEMBER 2016

State	Metric	Metric Name	Product	AUGUST 2016					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	82	4:23	35	6:19	-1.74	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	7	9:04			.	
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	5	100.00%	4	100.00%	.	
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	108	98.15%	27	88.89%	-2.39	
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	6	100.00%	2	100.00%	.	
SD	PIAM	Percent Installation Appointments Met	Special Access - DS0						
SD	PIAM	Percent Installation Appointments Met	Special Access - DS1	53	83.02%	8	75.00%	-1.33	
SD	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	100.00%			.	
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	189	0.53%	38	0.00%	-1.59	
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2968	1.15%	1101	2.72%	-3.19	
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	286	0.00%	170	0.59%	-1.79	
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	10:26			.	
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	34	4:32	30	12:59	-3.04	
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above			1	1:14	.	
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	38	100.00%	4	100.00%	.	
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	443	97.74%	71	97.18%	-1.11	
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	52	100.00%	119	89.92%	-2.44	
UT	PIAM	Percent Installation Appointments Met	Special Access - DS0						
UT	PIAM	Percent Installation Appointments Met	Special Access - DS1	155	89.68%	43	86.05%	-1.34	
UT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	17	94.12%	110	94.55%	-1.22	
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	290	0.00%	17	0.00%	.	
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	9410	1.33%	3574	0.64%	1	
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1065	0.19%	646	0.31%	-1.31	
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0						
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	125	3:01	23	5:05	-1.91	
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	2	1:28	2	0:55	-0.98	
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	29	93.10%	1	100.00%	-1.91	
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	766	96.21%	190	92.63%	-1.58	
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	57	96.49%	6	83.33%	-1.88	

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Qwest 272 Sunset Special Access Measurements  
SEPTEMBER 2016

State	Metric	Metric Name	Product	AUGUST 2016					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
WA	PIAM	Percent Installation Appointments Met	Special Access - DS0	3	100.00%				.
WA	PIAM	Percent Installation Appointments Met	Special Access - DS1	304	91.45%	86	91.86%	-1.05	
WA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	9	88.89%	2	50.00%	-1.78	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	835	0.72%	220	1.82%	-1.91	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	18057	0.97%	7283	0.82%	-0.34	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1837	0.38%	1140	0.35%	-0.92	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	6	7:56	4	4:00	-0.06	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	175	3:26	60	4:12	-1.71	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	7	1:20	4	5:52	-2.08	
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	8	100.00%	1	100.00%		.
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	107	99.07%	40	97.50%	-1.44	
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	3	100.00%	3	100.00%		.
WY	PIAM	Percent Installation Appointments Met	Special Access - DS0			1	100.00%		.
WY	PIAM	Percent Installation Appointments Met	Special Access - DS1	22	81.82%	25	52.00%	-2.31	
WY	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above						
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	152	1.32%	29	0.00%	-1.33	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2700	1.33%	1673	1.79%	-1.74	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	258	0.78%	167	0.60%	-1.25	
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	2	5:16				.
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	36	2:33	30	3:54	-2.24	
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	2	6:43	1	0:54	-1.01	

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Qwest 272 Sunset Special Access Measurements  
SEPTEMBER 2016

State	Metric	Metric Name	Product	SEPTEMBER 2016					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	62	95.16%	4	100.00%	-1.57	
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	614	98.53%	266	96.99%	-1.41	
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	81	100.00%	9	88.89%	-2.83	
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS0						
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS1	292	93.15%	156	92.31%	-1.17	
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	5	80.00%	2	100.00%	-1.34	
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	663	2.87%	86	2.33%	-1.09	
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	20988	2.91%	10714	2.76%	-0.54	
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2063	0.34%	1382	0.07%	-0.03	
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	19	5:40	2	3:25	-0.97	
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	611	3:56	296	4:44	-2.33	
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	7	2:00	1	1:40	-1.09	
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	28	96.43%	4	0.00%	-4.02	
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	694	96.11%	343	92.13%	-1.73	
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	108	99.07%	15	86.67%	-2.77	
CO	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%				.
CO	PIAM	Percent Installation Appointments Met	Special Access - DS1	380	98.42%	172	93.02%	-2.22	
CO	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	12	100.00%	1	100.00%		.
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	756	0.79%	109	2.75%	-2.15	
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	22217	1.17%	10953	1.32%	-1.71	
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2343	0.81%	1446	0.35%	0.07	
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	6	13:00	3	3:04	-0.53	
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	261	4:15	145	3:31	-0.43	
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	19	11:00	5	3:11	-0.54	
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	31	100.00%	2	100.00%		.
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	313	96.81%	98	97.96%	-0.93	
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	63	88.89%	7	100.00%	-0.94	
IA	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%	1	100.00%		.
IA	PIAM	Percent Installation Appointments Met	Special Access - DS1	119	91.60%	50	90.00%	-1.2	

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Qwest 272 Sunset Special Access Measurements  
SEPTEMBER 2016

				SEPTEMBER 2016					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
IA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	9	44.44%	1	100.00%	-1	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	593	0.67%	45	0.00%	-1.4	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	11816	1.62%	5805	1.31%	-0.02	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1169	0.09%	935	0.11%	-1.1	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	4	18:42			.	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	192	5:05	76	5:17	-1.13	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	0:15	1	12:26	.	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	28	100.00%			.	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	204	98.53%	52	96.15%	-1.55	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	5	80.00%	5	80.00%	-1	
ID	PIAM	Percent Installation Appointments Met	Special Access - DS1	58	87.93%	25	88.00%	-1.24	
ID	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	2	50.00%	2	100.00%	-1	
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	159	3.14%	5	0.00%	-1.64	
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4328	1.64%	2922	1.06%	0.25	
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	484	2.48%	348	0.86%	-0.09	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	5	12:02			.	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	71	3:04	31	3:32	-1.49	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	12	5:01	3	2:18	-0.21	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	125	98.40%	21	100.00%	-1.38	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	469	92.32%	196	94.39%	-0.71	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	56	92.86%	29	72.41%	-2.56	
MN	PIAM	Percent Installation Appointments Met	Special Access - DS0	2	100.00%			.	
MN	PIAM	Percent Installation Appointments Met	Special Access - DS1	230	91.74%	132	86.36%	-1.81	
MN	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	12	75.00%	7	85.71%	-1.04	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1376	0.73%	242	1.65%	-1.87	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	17970	1.11%	7245	1.56%	-2.79	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1955	0.61%	1096	0.36%	-0.44	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	10	6:08	4	21:19	-1.48	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	199	3:21	113	5:43	-1.66	

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Qwest 272 Sunset Special Access Measurements  
SEPTEMBER 2016

				SEPTEMBER 2016					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	12	5:03	4	2:30	-0.45	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	12	100.00%	2	100.00%	.	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	216	98.61%	31	93.55%	-1.94	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	9	100.00%	1	100.00%	.	
MT	PIAM	Percent Installation Appointments Met	Special Access - DS1	84	86.90%	20	65.00%	-2.41	
MT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	0.00%			.	
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	247	0.81%	23	0.00%	-1.6	
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4256	1.79%	2167	1.29%	-0.1	
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	453	0.00%	341	0.00%	.	
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	2	11:12			.	
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	76	4:05	28	6:14	-1.89	
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above						
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	7	100.00%	2	100.00%	.	
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	109	100.00%	51	90.20%	-3.02	
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	3	66.67%	11	63.64%	-1.06	
ND	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%			.	
ND	PIAM	Percent Installation Appointments Met	Special Access - DS1	24	66.67%	5	60.00%	-1.17	
ND	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above						
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	276	0.36%	45	0.00%	-1.66	
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	3412	0.94%	1609	1.93%	-2.79	
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	310	0.00%	251	0.00%	.	
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	7:16			.	
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	32	5:11	31	7:42	-1.85	
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above						
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	41	95.12%	1	100.00%	-2.01	
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	238	95.80%	59	96.61%	-1.08	
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	16	93.75%	4	100.00%	-1.51	
NE	PIAM	Percent Installation Appointments Met	Special Access - DS0						
NE	PIAM	Percent Installation Appointments Met	Special Access - DS1	70	91.43%	23	69.57%	-2.59	

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Qwest 272 Sunset Special Access Measurements  
SEPTEMBER 2016

				SEPTEMBER 2016				
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
NE	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	100.00%	1	100.00%	.
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	461	0.22%	97	0.00%	-1.57
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	6514	1.32%	2623	1.49%	-1.38
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	590	0.85%	427	0.94%	-1.09
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	5:33			.
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	86	5:27	39	5:07	-0.88
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	5	1:05	4	7:20	-2.3
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	35	100.00%	1	100.00%	.
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	285	95.09%	94	95.74%	-1.03
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	19	94.74%	16	100.00%	-1.07
NM	PIAM	Percent Installation Appointments Met	Special Access - DS0	2	50.00%			.
NM	PIAM	Percent Installation Appointments Met	Special Access - DS1	216	98.61%	37	97.30%	-1.3
NM	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	12	100.00%			.
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	296	1.01%	20	0.00%	-1.56
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	6689	2.84%	3760	1.99%	0.6
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	769	0.65%	636	0.31%	-0.46
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3	5:31			.
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	190	3:47	75	4:15	-1.29
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	5	2:34	2	29:01	-2.02
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	50	94.00%			.
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	293	89.08%	147	91.16%	-0.75
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	28	89.29%	5	60.00%	-2.02
OR	PIAM	Percent Installation Appointments Met	Special Access - DS0					
OR	PIAM	Percent Installation Appointments Met	Special Access - DS1	78	93.59%	94	90.43%	-1.46
OR	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	8	50.00%	2	100.00%	-0.74
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	688	0.58%	53	0.00%	-1.4
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	10737	0.88%	4589	0.65%	-0.15
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1201	0.83%	949	0.32%	-0.07
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	4	10:32			.

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Qwest 272 Sunset Special Access Measurements  
SEPTEMBER 2016

				SEPTEMBER 2016					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	94	3:18	30	4:20	-1.85	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	10	3:06	3	1:52	-0.52	
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	17	100.00%	2	100.00%		.
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	60	98.33%	27	81.48%	-2.74	
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	13	100.00%				.
SD	PIAM	Percent Installation Appointments Met	Special Access - DS0	2	100.00%				.
SD	PIAM	Percent Installation Appointments Met	Special Access - DS1	18	88.89%	20	55.00%	-2.4	
SD	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	3	100.00%				.
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	190	0.00%	38	2.63%	-2.36	
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2916	1.68%	1106	1.90%	-1.29	
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	284	0.35%	170	0.00%	-1.19	
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0			1	4:13		.
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	49	3:21	21	2:40	-0.61	
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	5:10				.
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	74	100.00%				.
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	341	95.31%	65	95.38%	-1.13	
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	45	97.78%	4	100.00%	-1.85	
UT	PIAM	Percent Installation Appointments Met	Special Access - DS0						
UT	PIAM	Percent Installation Appointments Met	Special Access - DS1	157	94.90%	35	85.71%	-1.98	
UT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	8	75.00%	2	100.00%	-1.19	
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	290	1.03%	17	0.00%	-1.61	
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	9305	2.36%	3574	1.79%	0.21	
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1053	1.04%	648	0.31%	0.03	
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3	3:12				.
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	220	4:42	64	6:05	-1.78	
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	11	3:44	2	8:14	-1.33	
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	93	98.92%				.
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	400	93.00%	147	93.88%	-0.95	
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	69	91.30%	7	57.14%	-2.62	

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Qwest 272 Sunset Special Access Measurements  
SEPTEMBER 2016

				SEPTEMBER 2016					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
WA	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	0.00%			.	
WA	PIAM	Percent Installation Appointments Met	Special Access - DS1	199	90.45%	89	78.65%	-2.37	
WA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	11	54.55%	3	100.00%	-0.55	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	825	0.73%	219	0.91%	-1.17	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	17847	1.23%	7271	0.91%	0.32	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1816	0.72%	1142	0.18%	0.23	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	6	3:19	2	0:38	-0.5	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	219	3:26	66	4:06	-1.86	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	13	2:52	2	5:53	-1.78	
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	2	50.00%			.	
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	51	92.16%	25	96.00%	-0.95	
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	6	100.00%	3	66.67%	-1.91	
WY	PIAM	Percent Installation Appointments Met	Special Access - DS0						
WY	PIAM	Percent Installation Appointments Met	Special Access - DS1	17	100.00%	17	47.06%	-3.13	
WY	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above						
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	151	0.66%	29	3.45%	-1.8	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2659	1.05%	1681	0.83%	-0.56	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	253	0.40%	167	0.00%	-1.16	
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	5:27	1	2:16	.	
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	28	2:29	14	6:43	-2.27	
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	3:40			.	

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Qwest 272 Sunset Special Access Measurements  
SEPTEMBER 2016

State	Metric	Metric Name	Product	QTR					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	176	97.16%	5	100.00%	-1.56	
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	2211	98.06%	847	95.63%	-2.02	
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	197	98.98%	21	85.71%	-2.93	
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS0	3	66.67%			.	
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS1	1080	94.35%	418	84.69%	-2.64	
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	16	87.50%	5	100.00%	-1.11	
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	669	2.54%	86	1.16%	-0.8	
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	21256	3.39%	10748	3.05%	-0.02	
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2098	0.57%	1380	0.22%	-0.05	
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	52	6:23	4	9:54	-1.47	
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	2162	4:02	983	5:21	-4.17	
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	36	3:30	10	3:11	-0.86	
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	161	98.14%	9	55.56%	-4.13	
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	2257	96.68%	982	92.26%	-2.48	
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	290	98.97%	111	95.50%	-2.11	
CO	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%	3	100.00%	.	
CO	PIAM	Percent Installation Appointments Met	Special Access - DS1	1003	95.51%	460	90.22%	-2.06	
CO	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	50	86.00%	8	87.50%	-1.31	
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	761	1.05%	107	1.87%	-1.45	
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	22531	1.26%	11030	1.37%	-1.48	
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2360	0.64%	1463	0.89%	-1.54	
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	23	6:20	7	10:04	-1.44	
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	854	3:37	452	5:02	-2.7	
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	45	6:35	38	3:12	-0.19	
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	123	99.19%	5	100.00%	-2.07	
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	974	97.64%	318	98.43%	-0.84	
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	139	87.77%	13	92.31%	-1.04	
IA	PIAM	Percent Installation Appointments Met	Special Access - DS0	3	100.00%	1	100.00%	.	
IA	PIAM	Percent Installation Appointments Met	Special Access - DS1	385	91.95%	127	77.95%	-2.59	

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Qwest 272 Sunset Special Access Measurements  
SEPTEMBER 2016

State	Metric	Metric Name	Product	QTR					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
IA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	25	48.00%	4	75.00%	-0.73	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	606	1.16%	45	2.22%	-1.38	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	11959	1.59%	5839	1.68%	-1.27	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1186	0.25%	935	0.21%	-0.89	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	21	7:49	3	8:05	-1.04	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	569	4:50	294	4:40	-0.81	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	8	1:25	7	3:36	-1.76	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	49	97.96%	4	100.00%	-1.87	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	473	95.77%	199	97.99%	-0.55	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	32	93.75%	8	62.50%	-2.45	
ID	PIAM	Percent Installation Appointments Met	Special Access - DS1	167	90.42%	87	75.86%	-2.56	
ID	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	4	75.00%	3	100.00%	-1.11	
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	160	1.88%	5	0.00%	-1.82	
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4371	1.35%	2912	1.10%	-0.43	
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	489	1.02%	349	0.86%	-1.09	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	9	11:08				
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	177	3:14	96	4:05	-1.94	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	14	4:30	9	3:11	-0.24	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	211	98.10%	28	100.00%	-1.13	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1697	93.87%	515	91.65%	-1.48	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	187	96.26%	167	94.61%	-1.37	
MN	PIAM	Percent Installation Appointments Met	Special Access - DS0	9	100.00%	2	100.00%		
MN	PIAM	Percent Installation Appointments Met	Special Access - DS1	671	88.52%	288	85.76%	-1.32	
MN	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	19	84.21%	18	88.89%	-1.04	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1396	1.07%	245	2.86%	-2.36	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	18178	1.20%	7243	1.55%	-2.34	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1972	0.56%	1172	0.26%	-0.25	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	44	4:54	21	6:34	-1.28	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	653	3:36	337	4:19	-1.58	

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Qwest 272 Sunset Special Access Measurements  
SEPTEMBER 2016

State	Metric	Metric Name	Product	QTR					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	33	3:33	9	2:44	-0.71	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	49	100.00%	5	100.00%		.
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	399	94.74%	128	93.75%	-1.16	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	30	93.33%	5	80.00%	-1.6	
MT	PIAM	Percent Installation Appointments Met	Special Access - DS1	172	85.47%	45	66.67%	-2.45	
MT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	2	50.00%				.
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	250	0.80%	23	0.00%	-1.6	
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4274	1.80%	2189	1.28%	-0.04	
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	455	0.22%	347	0.00%	-1.1	
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	5	29:23	1	0:30	-0.48	
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	231	5:13	85	5:37	-1.33	
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	2	3:33				.
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	19	94.74%	12	91.67%	-1.21	
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	298	95.97%	120	94.17%	-1.4	
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	15	80.00%	28	57.14%	-1.91	
ND	PIAM	Percent Installation Appointments Met	Special Access - DS0	3	100.00%				.
ND	PIAM	Percent Installation Appointments Met	Special Access - DS1	59	81.36%	17	82.35%	-1.18	
ND	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	100.00%	5	100.00%		.
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	278	0.72%	46	0.00%	-1.38	
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	3428	1.17%	1614	1.67%	-1.89	
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	312	0.00%	252	0.40%	-1.68	
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	6	4:00				.
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	119	4:48	82	12:04	-2.56	
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	1:58	3	4:22	-1.57	
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	61	93.44%	10	90.00%	-1.24	
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	652	96.93%	180	93.33%	-1.6	
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	38	89.47%	17	88.24%	-1.08	
NE	PIAM	Percent Installation Appointments Met	Special Access - DS0			2	100.00%		.
NE	PIAM	Percent Installation Appointments Met	Special Access - DS1	165	84.24%	84	71.43%	-2.19	

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SEPTEMBER 2016

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				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
NE	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	5	80.00%	4	75.00%	-1.11	
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	465	0.43%	99	1.01%	-1.44	
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	6627	1.78%	2639	1.25%	0.11	
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	593	0.34%	427	0.47%	-1.2	
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	7	9:41	3	5:38	-0.61	
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	353	4:50	98	5:41	-1.87	
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	6	1:03	6	5:15	-2.11	
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	78	97.44%	1	100.00%	-2.19	
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	975	97.13%	285	96.49%	-1.15	
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	65	86.15%	21	100.00%	-0.1	
NM	PIAM	Percent Installation Appointments Met	Special Access - DS0	3	66.67%				
NM	PIAM	Percent Installation Appointments Met	Special Access - DS1	408	96.57%	126	96.83%	-1.07	
NM	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	26	92.31%	1	100.00%	-1.88	
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	301	1.99%	20	0.00%	-1.28	
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	6763	2.97%	3812	2.49%	-0.13	
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	771	0.39%	639	0.63%	-1.38	
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	18	6:39	1	3:20	-0.89	
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	602	3:44	286	5:03	-2.52	
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	10	2:10	11	7:01	-1.75	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	88	94.32%	2	100.00%	-1.75	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	916	92.25%	438	88.36%	-1.63	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	94	93.62%	20	70.00%	-2.9	
OR	PIAM	Percent Installation Appointments Met	Special Access - DS0	3	66.67%				
OR	PIAM	Percent Installation Appointments Met	Special Access - DS1	317	89.59%	374	91.18%	-0.79	
OR	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	15	73.33%	3	100.00%	-0.92	
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	695	0.72%	53	0.00%	-1.3	
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	10848	0.79%	4570	0.81%	-1.07	
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1198	0.58%	949	0.63%	-1.09	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	15	8:52	1	2:08	-0.53	

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SEPTEMBER 2016

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OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	259	3:50	110	5:36	-2.56	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	22	5:08	17	3:53	-0.65	
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	46	97.83%	7	100.00%	-1.68	
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	238	98.74%	73	87.67%	-3.15	
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	37	100.00%	3	100.00%	.	
SD	PIAM	Percent Installation Appointments Met	Special Access - DS0	2	100.00%			.	
SD	PIAM	Percent Installation Appointments Met	Special Access - DS1	110	83.64%	39	61.54%	-2.74	
SD	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	6	83.33%			.	
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	190	0.53%	38	0.00%	-1.59	
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2964	1.62%	1110	2.34%	-1.94	
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	285	0.35%	170	0.59%	-1.23	
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	4	6:30	1	4:13	-1.16	
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	143	4:43	79	7:57	-2.48	
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	2	3:58	3	0:45	-0.12	
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	144	99.31%	4	100.00%	-2.17	
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1002	96.81%	228	95.18%	-1.33	
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	132	98.48%	254	85.43%	-3.45	
UT	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%			.	
UT	PIAM	Percent Installation Appointments Met	Special Access - DS1	483	91.93%	118	85.59%	-1.79	
UT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	38	92.11%	121	95.04%	-0.79	
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	290	0.34%	17	0.00%	-1.97	
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	9411	1.65%	3580	1.23%	0.05	
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1069	0.56%	646	0.31%	-0.55	
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3	3:12			.	
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	465	3:55	131	5:17	-2.37	
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	18	3:16	5	4:13	-1.18	
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	182	97.25%	1	100.00%	-1.96	
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1621	94.76%	495	93.74%	-1.24	
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	172	93.02%	20	65.00%	-2.99	

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SEPTEMBER 2016

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WA	PIAM	Percent Installation Appointments Met	Special Access - DS0	4	75.00%			.
WA	PIAM	Percent Installation Appointments Met	Special Access - DS1	813	90.65%	252	84.13%	-1.79
WA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	29	75.86%	6	83.33%	-1.12
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	834	0.60%	220	1.36%	-1.71
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	18076	1.02%	7297	0.78%	0.09
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1835	0.44%	1151	0.35%	-0.77
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	14	6:12	8	3:13	-0.16
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	556	3:36	172	4:14	-2.07
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	25	5:05	11	3:44	-0.84
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	13	92.31%	1	100.00%	-1.89
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	225	97.33%	107	95.33%	-1.48
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	13	100.00%	7	85.71%	-1.85
WY	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%	1	100.00%	.
WY	PIAM	Percent Installation Appointments Met	Special Access - DS1	63	84.13%	52	57.69%	-2.91
WY	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	2	50.00%			.
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	152	0.66%	29	0.00%	-1.6
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2702	1.26%	1676	1.25%	-0.99
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	257	0.39%	167	0.00%	-1.16
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	4	4:11	1	2:16	-0.77
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	102	2:22	63	4:31	-3.03
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	4	5:24	1	0:54	-1

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